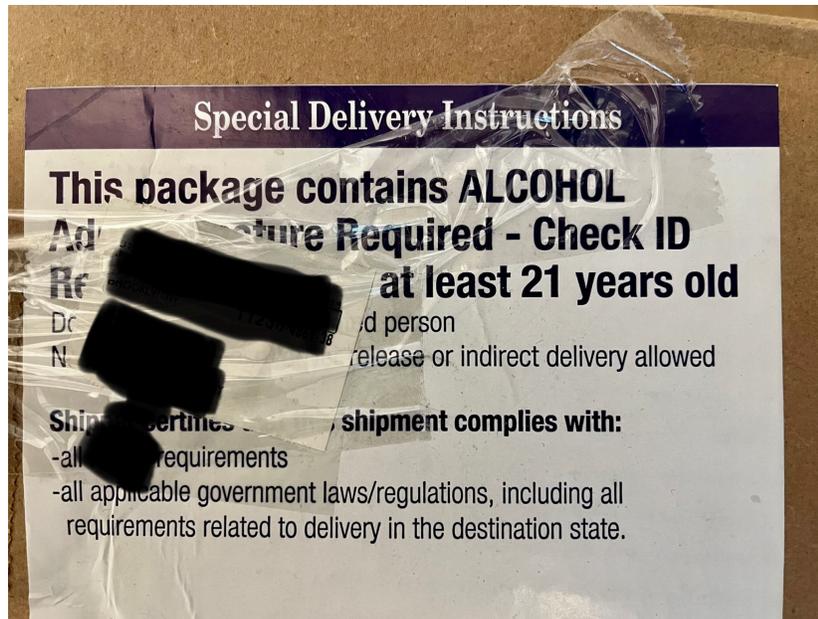


Shopify Documentation Answers

1. Please provide a copy of your license to sell alcohol.
 - a. See attached brand license. Orders and payments are routed to a network of licensed third-party retailers in the Accelpay network, across the country for fulfillment.
2. What online controls do you have in place to verify a customer's age when the order is placed on your website?
 - a. There is an age gate when entering the site and ID check and signature is required at fulfillment by the retailers fulfilling the orders.
3. Do you have the required age verification protocols in place on your online store?
 - a. Yes, see website.
4. Could you please provide proof that these tools are in place?
 - a. **[insert your website URL]**
 - b. Example below: **[Insert a screenshot of your age gate]**
5. Please provide the agreement entered into between your business and the delivery service(s), highlighting the information demonstrating how you are in compliance with all laws and age restrictions for each jurisdiction you sell to.
 - a. Attached agreement with Accelpay, whose software routes payments and orders to licensed retailers.
6. For orders that require delivery, please inform us of what delivery service(s) are you using and any supporting documentation that describes how are they verifying the buyer's age on delivery?(i.e. ID Scan, 2 forms of ID, etc)
 - a. The licensed third party retailers fulfilling the orders use the service of their choice including staff members, regional couriers or delivery services. When fulfilling they are required to check ID and request a signature. See example below:



- b.
7. Are the person's delivering for the delivery service(s) you have contracted with, employees or are they subcontractors of the delivery service?
 - a. It depends on the retailer and if they have dedicated employees for fulfillment or utilize third parties.
 8. Could you please explain your process if on delivery, you or the delivery service provider cannot properly verify the age of the buyer?
 - a. After 3 delivery attempts, it is returned to the retailer.
 9. Can you please take us through your process for an order that was placed online but is picked up in the store.
 - a. This is not currently available.
 10. How do you ensure that the customer's shipping address is within range of your service coverage?
 - a. Fulfillment range is set by the retailer and incorporated into the shipping/delivery settings during checkout.

Recommendation: Activate the AccelPay Payments App instead!

AccelPay Payments App in Shopify. AccelPay released the first, native, 3-tier compliant payment processing app for beverage alcohol on Shopify. To activate this, notify your AccelPay account manager. Once they enable this, you can follow the instructions they will provide.